



FOR IMMEDIATE RELEASE

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Privacy Commissioner's Office Releases Strata Corporation Guidelines

Victoria—B.C.'s Privacy Commissioner's office today released 'Privacy Guidelines for Strata Corporations and Strata Agents'. These new guidelines support B.C.'s strata corporations in meeting their privacy obligations under the *Personal Information Protection Act* and the *Strata Property Act*.

The Privacy Guidelines cover such topics as these:

- Guidelines for handling requests for complaint records.
- Privacy issues relating to audio or video surveillance and entry control systems.
- Responses to individuals' requests for correction of their own personal information.
- Rules that apply to the personal information of employees or independent contractors of strata corporations.
- Creating a privacy policy for the strata corporation.

Noting that strata corporations are run by condo owners who volunteer their time, Information and Privacy Commissioner David Loukidelis said, "We know those who volunteer their time to help with condo management need support in complying with the privacy law, which is why we created this tool."

The guidelines are the result of extensive OIPC consultations with leading industry groups such as the Condominium Home Owners Association, the Strata Property Agents of BC, the Professional Association of Managing Agents, the Real Estate Council of BC, the Financial Institutions Commission and the Ministry of Labour and Citizens' Services. Lawyers with expertise in strata corporation law and other knowledgeable stakeholders were also consulted. Loukidelis added, "We're very grateful to everyone who worked with us on these guidelines, which have benefitted enormously from their input."

The Privacy Guidelines are posted at:

[http://www.oipc.bc.ca/sector_private/public_info/Guidelines_StrataCorp\(2009\).pdf](http://www.oipc.bc.ca/sector_private/public_info/Guidelines_StrataCorp(2009).pdf)

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