



April 18, 2012

Honourable Stephanie Cadieux  
Minister of Social Development  
PO Box 9058 Stn Prov Govt  
Victoria BC V8W 9E1

Dear Minister Cadieux:

**Re: Role of the BC Information and Privacy Commissioner in the Integrated Case Management (ICM) Project as Referenced in the *Times Colonist* April 12, 2012**

I'm writing to clarify my office's role in the BC Government's ICM project referenced in the *Times Colonist* of April 12, 2012.

The legislation establishing this office set up an independent oversight body accountable to the Legislative Assembly. One of our key roles is to provide comment and make recommendations on the impacts to personal privacy, data security and access to information of public sector projects like ICM.

My office is not involved in the development of government systems or programs and we are not an approval body of such systems or programs. It is important that the public understands that accountability for program and computer system design and implementation rests with the public body.

For the sake of clarity, this office has only been involved in reviewing the ICM project since July 2010. Our office has reviewed a number of aspects of this project including a review of Privacy Impact Assessments and we have made recommendations for improvement.

My staff's most recent correspondence with the ministry states that government has done its due diligence with respect to privacy and security in phase 2 of 5 planned phases of ICM. However, it also contains a recommendation for an audit plan of service providers. Our office has yet to receive an official response to this recommendation.

It is my hope that future public comments by a member of government about my role in projects such as ICM will accurately reflect the roles and responsibilities of this office.

Thank you for your attention to this important matter.

Sincerely,

**ORIGINAL SIGNED BY**

Elizabeth Denham  
Information and Privacy Commissioner  
for British Columbia

pc: Mark Sieben  
Deputy Minister  
Minister of Social Development

Dave Nikolesjin  
Chief Information Officer  
Ministry of Citizens' Services  
and Open Government